

Dear Valued Customer,

We are pleased to announce that United Site Services, Inc. has acquired SONCO Event & Construction Rentals.

What does this mean for you?

I assure you that the outstanding team you have come to rely on at SONCO Event & Construction Rentals will continue to provide you with the same high level of service. Moving forward, you will now have access to a network of 120+ United Site Services locations gaining access to the industry's largest selection of portable restrooms and trailers, hand hygiene stations, temporary fence and more.

We at United Site Services are committed to your satisfaction and are working closely with SONCO Event & Construction Rentals to ensure a seamless transition and uninterrupted service. Please continue to call 1.866.541.1713 for all your rental, service, delivery, pickup and billing needs.

At this time, there will be no change to your invoices or remittance information. If there are future changes, you will be notified by United Site Services.

Any current contracts will continue and you will not experience any interruption in service. You can find a copy of our W-9 and Certificate of Insurance located on our website at www.UnitedSiteServices.com.

We value your business and are committed to providing you with easy, safe and clean portable sanitation and temporary site solutions.

Sincerely,

Russell Schuster Chief Operating Officer United Site Services



# **Frequently Asked Questions**

### Who is United Site Services?

United Site Services (USS) is the nation's leading provider in portable sanitation and temporary site services. Our team of industry leading experts will recommend the right equipment and service schedule to help keep your project safe, clean and a positive experience for your crew. With coast-to-coast coverage and the largest fleet of equipment, turn to USS for all your site services needs including portable restrooms and trailers, hand hygiene stations, temporary fence and more.

# How will United Site Services benefit your business?

Once the transition is completed, you will have several new benefits, including:

- A wider service area in your local markets. For a list of locations visit: www.UnitedSiteServices.com/Locations
- Broader selection of products and services
  - Full suite of portable restrooms
  - Luxury restroom and shower trailers
  - o Hand hygiene stations portable sinks and hand sanitizer
  - Temporary fence and privacy screen
- A standardized 10-step service process performed on every unit including disinfecting with EPA approved chemicals
- Ability to plan equipment deployment and a service schedule to meet the unique needs of your site
- Tools that make it easy to do business with us including an online bill pay portal
- Sustainable and responsible waste removal and disposal practices

# What is the phone number to call for orders and service?

Please continue to call 1.866.541.1713 for all your rental, service, delivery, pickup and billing needs.

### Will my invoices change?

United Site Services, Inc. will be distributing your invoices moving forward.

### How do I pay my invoice?

Continue to pay your invoices by mailing a check or ACH to:

#### Remit by Check:

SONCO Event & Construction Rentals, LLC

P.O. Box 69384

Baltimore, MD 21264-9384

# **Remit By ACH:**

Account #: 72027054

ABA Routing #: 021052053

When making electronic payments please provide invoice number(s) and send remittance to RentalAR@Sonco.com

### How do I get an updated W9 or Certificate of Insurance (COI)?

An updated W9 and COI can be found by going to www.UnitedSiteServices.com, clicking on "Acquisitions" under the "About USS" section of the website and clicking the SONCO Events & Construction Rentals logo. A link to download the W9 and COI is at the bottom of the page.